

The non-emergency patient transport service (PTS) has been provided by G4S across Kent and Medway CCGs since July 2016. Patient can access Patient Transport via our call centre on 0800 096 0211. The service includes non-emergency transport for patients meeting the eligibility criteria and who are the responsibility of the Kent, Medway, Bexley and Bromley commissioners bound under this contract.

Patients may be taken between their normal place of residence and any destination providing NHS funded healthcare care services with the exception of those detailed within the exclusions in the service specification.

I have attached a copy of our eligibility for your understanding.

Hospitals are also able to make bookings directly via <https://clericeast.g4spts.com/v3/frmLogin.aspx>

Patients being booked via the hospital will also assessed within the eligibility process.